



Russell Hobbs

60 DAY MONEY BACK GUARANTEE‡

We are confident that you will be pleased with your new Russell Hobbs product but if for any reason you are not 100% satisfied with the results it delivers we will refund your money back. ‡Terms and Conditions apply see below for more details.

CLAIM FORM

Circle product / Model purchased: RUSSELL HOBBS ONE TEMPERATURE IRON / STEAM GENIE / EASY FILL IRON

Purchased from: _____

Date of purchase (DD/MM/YYYY): ___ / ___ / ____ **Purchase Price:** _____

Why are you returning this product?: (Minimum 30 words) _____

Name: _____

Address: _____

_____ **Postcode:** _____

Contact Number: _____ **Email:** _____

‡TERMS & CONDITIONS

Reimbursement will be made through cheques only.

Russell Hobbs One Temperature Iron, Russell Hobbs Steam Genie, Russell Hobbs Easy Fill Iron

Russell Hobbs 60 Day Money Back Guarantee, Russell Hobbs One Temperature Iron, Russell Hobbs Steam Genie, Russell Hobbs Easy Fill Iron

Short Terms and Conditions:

60 Day Money Back Guarantee. 18+. Internet access required. UK, CI, IoM and ROI residents only. Applications must be made within 60 days from date of purchase and include proof of purchase and the product. Postage costs are the responsibility of the applicant. One application per household. Refunds made by cheque only. For full T+C's including details of how to submit an application see <https://uk.russellhobbs.com/one-temperature-iron> or <https://uk.russellhobbs.com/60-day-money-back-guarantee>

Full Terms and Conditions:

1. This money back guarantee (the "Promotion") is open to UK, CI, IoM and ROI residents aged 18 and over in respect of purchases made of the Russell Hobbs One Temperature Iron OR Russell Hobbs Steam Genie OR Russell Hobbs Easy Fill Iron in either UK, CI, IoM or ROI.
2. Employees and their immediate families of the Promoter, its agents and anyone else professionally connected with this promotion are excluded. No bulk or third party applications will be accepted.
3. Internet access and printer required.
4. If you are not 100% satisfied with your Russell Hobbs One Temperature Iron OR Russell Hobbs Steam Genie or Russell Hobbs Easy Fill Iron, the Promoter will refund the actual price paid in accordance with these terms and conditions.
5. In order to claim your refund go to <https://uk.russellhobbs.com/one-temperature-iron> or <https://uk.russellhobbs.com/60-day-money-back-guarantee> and download, print and complete the claim form within 60 days of the date of purchase.
6. Return the completed claim form together with the following items within 14 days of the date of completion:
 - a. Original proof of purchase showing the purchase of a Russell Hobbs One Temperature Iron OR Russell Hobbs Steam Genie OR Russell Hobbs Easy Fill Iron. Please note that photocopies will not be accepted and proof of purchase cannot be returned; and
 - b. The Russell Hobbs One Temperature Iron OR Russell Hobbs Steam Genie OR Russell Hobbs Easy Fill Iron product you are claiming a refund for.

7. Claims must be sent to:

Russell Hobbs MBG, Customer Services, Spectrum Brands, Fir Street, Failsworth, Manchester, M35 0HS.

Please ensure you submit your claim with sufficient value of postage. A claim submitted without sufficient value of postage will not be accepted.

8. If you do not have a printer, please write on a piece of paper all the information requested on the claim form and send it to us in accordance with clauses 6 and 7 above.
9. Only valid claims will be accepted. No responsibility can be accepted for claims lost, delayed or damaged in the post. Proof of posting is not proof of receipt.
10. Valid claimants will receive a full refund as shown on their accompanying proof of purchase. Postage costs associated with the claim shall be the responsibility of the claimant.
11. Refunds will be sent in the form of a cheque made payable to the original claimant. Please allow at least 28 days from the Promoter's receipt of claim for delivery. This Promotion does not affect your statutory rights.
12. Promotion limited to one claim for one Russell Hobbs One Temperature Iron, Russell Hobbs Steam Genie or Russell Hobbs Easy Fill Iron per household only.
13. By participating in this Promotion, claimants are deemed to have accepted these terms and conditions.
14. The Promoter reserves the right to amend or withdraw this promotion at any time without prior notice, if circumstances make this unavoidable.
15. The Promoter accepts no responsibility for incomplete, incorrect, misdirected, lost or late claims and they will not be accepted.
16. The Promoter's decision is final and binding in all matters.
17. Any queries relating to this offer can be addressed to the Promoter.
18. Claimants' information will be used for the sole purpose of administration of the Promotion only. Other than as required by law, the Promoter will not disclose claimant information to any third party without express permission from the claimant.
19. The Promoter cannot offer a refund on products purchased from unauthorised retailers or unauthorised sources.

For more information on our products and brands visit uk.russellhobbs.com